

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s) : Aaron Lee  
Serial No. : 10/723,747  
Filing Date : November 25, 2003  
For : APPARATUS, METHOD AND SYSTEM FOR  
PROVIDING AUTOMATED SERVICES TO  
HETEROGENEOUS DEVICES ACROSS  
MULTIPLE PLATFORMS  
Examiner : Nghi V. Tran  
Group Art Unit : 2151  
Confirmation No. : 8967  
**Customer No. : 26646**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria VA 22313-1450

I hereby certify that this correspondence is being electronically transmitted to the United States Patent and Trademark Office via the Office electronic filing system

on *March 31, 2008*.

Signature: /Aaron Grunberger/  
Aaron Grunberger (Reg. No. 59,210)

**AMENDMENT**

SIR:

In response to the Office Action of January 15, 2008 (the three-month response date for which is April 15, 2008), please reconsider the above-identified application based on the following.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks** begin on page 8 of this paper.